



Personal and Health Information Collection Statement

Riverina Pelvic Health is an independent practice under the ownership of Jenna Mooney.

Our Privacy Policy (available upon request) contains information on how you may request access to, and correction of, your personal information and how you may complain about a breach of your privacy and how we will deal with such a complaint.

Riverina Pelvic Health needs to collect information about you for the primary purpose of providing care and treatment. In order to fully assess, diagnose and treat you, we need to collect some personal information from you. This information will also be used for the administrative purposes of running the practice such as billing you or through an insurer or compensation agency. Information will be used within the practice for handover if another practitioner provides you with assistance.

Riverina Pelvic Health may disclose information regarding diagnosis or treatment to your Doctor or other treatment providers if necessary, for your care, or otherwise with your consent. In the case of insurance or compensation claims, it may be necessary to disclose information and/or collect information that affects your treatment and return to work. Riverina Pelvic Health will not disclose your information to commercial companies, however specific service or product information as deemed suitable for your management, may be forwarded to you by us, unless you instruct Riverina Pelvic Health not to forward this type of information. Your written consent will be obtained at the start of your treatment in order to carry out the above activities. We do not disclose your personal information to overseas recipients.

Information at Riverina Pelvic Health is stored securely and only practice staff have access to it. Riverina Pelvic Health takes all reasonable steps to ensure that information collected about you is accurate, complete and up to date. You may request access to your information. You may also request correction of your information if you believe that any of the information is inaccurate. If you do not provide relevant personal or health information, in part or in full, to Riverina Pelvic Health we may be unable to provide some or all of our services to you. This may impact the care we are able to provide to you.

Any concerns that you may have about this statement or about your management can be directed to Jenna Mooney at Riverina Pelvic Health, 55 Trail Street, Wagga Wagga, NSW, 2650; (02) 5925 5399.